

OCC GROUP

On Thursday, 22nd, April 2, 2010 when myself and my son Mussa landed at Indira Gandhi International Airport, Gautam Kalohia received us, and after greetings and few exchange of words, Gautam gave me an OCC Group Brochure.

The Brochure had a welcoming message to India but only two words caught my attention at that point in time. The Two words were **“OPTIMUM CURE”** simply because my mind was so much drawn to the objective of cure of my son.

Later, I realized that there was a third key word **“CARE”** which didn't draw my attention at the outset.

The following account is based on the three key words namely; **OPTIMUM, CURE & CARE**

OPTIMUM

Optimal is when something has the most desirable outcome under certain restrictions.

You would always want optimal results in any situation you may find yourself in!

In Gurgaon, Haryana I got optimal results in terms of cure and care as you will note in the following paragraphs

CURE

My lovely son Mussa Ephraim Jonas has been battling with Haematuria since year 2005. He was attended by a number of Professional Urologists, including;

- Dr. Mbwambo, Consultant Urologist in Moshi, Tanzania
- The Late Dr. R.E. Kisanga Consultant Urologist in Dar Es Salaam, Tanzania
- Dr. Vinit J. Shah, Consultant Urologist in Mumbai, India
- Professor, Dr. Yongolo in Dar Es Salaam, Tanzania
- Dr. Nazir H. Arab, Consultant Surgeon, Apollo Medical Center, Dar Es Salaam Tanzania
- Dr. D.M. Kivambe, Consultant Surgeon in Dar Es Salaam Tanzania
- Dr. Rakesh Khera, Senior Consultant, Medanta The Medicity, Gurgaon Haryana India
- Dr. C.M. Goel, Consultant, Narender Mohan Hospital, Ghaziabad India
- Dr. Vipin Arora, Apollo Hospital, Delhi India
- Dr. L.K. Tripathi, PARAS Hospitals, Gurgaon, Haryana, India
- Dr. Chandrakant Kar, Junior Consultant, PARAS Hospitals, Gurgaon, Haryana, India
- Dr. Anurag Khaitan, Senior Consultant, PARAS Hospitals, Gurgaon, Haryana, India

This dozen of Professionals were supported by a number of Doctors and supporting staff.” **To all these Guys, I have nothing to offer but I love and salute them all”**

Surprisingly the chronology of the foregoing list defined a road to cure for Mussa

Mussa was admitted at Medanta, The Medicity on Thursday, 22nd, April 2010 and after comprehensive Medical checks coordinated and Supervised by Dr. Rakesh Khera, was discharged on Sunday, 25th, April 2010 with a prescription of medicines to be used for six weeks. Medanta is a highly reputable Hospital equipped with modern Facilities, High Profile Doctors and customer focused staff.

After consultation with Annie and Probal Arora of OCC Group, Mussa was sent to PARAS Hospital where he was attended by Dr. Tripathi, followed by Dr. Chandrakant Kar and Dr. Anurag Khaitan.

After viewing the sample of Massa's urine with blood, Dr Anurag decided to Admit Mussa and undertook a CPE + Bladder Biopsy Procedure. Through this procedure the problem was sorted out and **Mussa is a happy Young man to date.**

The road to cure has not been a smooth one, but **OCC Group Facilitated the cure**, and that's why a Word **CURE** is and will remain a **Key Word** in OCC GROUP.

In this aspect I have nothing to add to OCC Group than, **"Hats off to you Guys", maintain and improve your efforts and Connectivity.**

As to Doctors Anurag Khaitan, Chandrakant Kar and supporting staff of PARAS Hospital, myself and family have registered you in our Life.

Mussa offered to christen his off springs in the names of Anurag and Chandrakant in memory, honor and friendship to Guys who have made a change in his life.

This is nothing more than OPTIMAL CURE!!!!!!

CARE

While I didn't pay attention to the word "CARE" when a brochure was given to me, I have realized that I could have a different name "OPTIMUM CARE and CURE instead of OPTIMUM CURE and CARE.

This is based on the chronology of events as the care started the moment we got out of the arrival lounge up to Departure Lounge.

Items forming part of care includes; Hospitality of OCC Group Staff, Transport, Coordination with Hospitals and Doctors, Accommodation arrangements, Liaison with Government Authorities and other support services.

We were thousands of Kilometers from home but we felt at home. **We enjoyed optimal Care!!!!**

Management and staff of OCC GROUP made it happen as follows;

Gautam Kalohia

- Soft Spoken, Brilliant and smart operator, Services enjoyed includes; Hospitality, transport logistics, Travel Tickets arrangement, coordination with Hospitals and Doctors, Accommodation, and other support services. Keep it up Gautam!

Viren;

- Viren is a star with high levels of stamina and patience; he smartly supervised our visits to interesting sites in Delhi City. Viren knows the Game and is a smart operator.

Annie;

- Annie has been very supportive and understanding. She was very quick to act on my observations and organize for PARAS HOSPITAL Option, which sorted my long time Problem

Probal Arora

- The super Performance of staff Members of OCC Group is a reflection of excellent leadership of Probal Arora
- Despite tight Time Framework, Arora paid us a number of visits and had frequent telephone conversations enquiring on my son's progress and welfare related issues

In a nut shell, we were in good hands and OPTIMAL CARE OF OCC GROUP and would advise other Guys to test and enjoy the services of this Supplier.

Cheers,

Jonas Ephraim Mchome